



SALSA
Strategy, Access, & Leadership in San Antonio



Creating Inclusion with Assistive Technologies

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Introductions



Lou Orslene
Co-Director
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John Macko
Director
NTID Center on
Employment



Ryan Jones
Program Manager
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Why is this important?



One in five American
adults has a **disability**.*

*U.S. Census Bureau Survey of Income and Program Participation
June-September 2005 and May-August 2010

The basis for inclusive employment is the reasonable accommodation (RA) policy and process

The foundation for reasonable accommodation is a robust interactive process (IP)

The trigger for RA and IP is a request for an accommodation or recognition of an obvious barrier to someone with a known disability

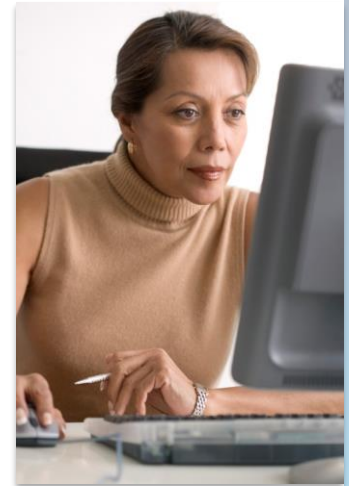
A request for accommodation includes two essential elements – a medical condition and a related challenge at work

Resource: OFCCP Pocket Card

http://www.dol.gov/ofccp/posters/files/ReasonableAccommodationPocketCard_10-15-15_JRFQA508c.pdf

Eight Most Common Types of RA

- Modifying schedule or allowing leave time
- Making workplace or work station accessible
- Modifying methods – testing, communication, or training
- Modifying or creating policies
- Purchasing a service – reader or interpreter
- Restructuring job
- Reassignment
- Purchasing or modifying equipment or products



Cognitive Limitations

Limitations we hear of most often:

- Memory
- Attendance
- Problem-solving
- Issues of change
- Working effectively
- Handling stress and emotions
- Maintaining stamina and concentration
- Staying organized and meeting deadlines

- Speech to text (Dragon)
- Audio note takers (Sonocent, AudioNote)
- Screen reading / highlighting software (JAWS)

AT for Cognitive Limitations

Apps:

Sosh - Cost \$39.99

<http://www.specialneeds.com/products-and-services/autism/special-needs-app-day-sosh>

Equanimity - Meditation Timer & Tracker Cost - \$4.99

<https://itunes.apple.com/us/app/equanimity-meditation-timer/id351825794?mt=8>

Worry Watch Cost - \$1.99

<http://worrywatch.com/>

Relax Melodies - Cost Free

<http://www.ipnossoft.com/>

Breathe2Relax - Cost Free

<http://t2health.dcoe.mil/>

Relax & Rest Guided Meditations - Cost \$1.99

<http://www.meditationoasis.com/smartphone-apps/iphone-application-support/>

Self-Help for Anxiety Management (SAM) - Cost-Free

<http://sam-app.org.uk/>

AT for Cognitive Limitations

Mobile Apps for People with Brain Injury

<http://www.brainline.org/content/2013/12/life-changing-iphone-and-ipad-apps-for-people-with-brain.html>





John Macko
Director
NTID Center on Employment

What are the top 3 Telephone Interview accommodations for deaf individuals?

Interpreter (In-Person)
Video Relay Services (VRS)
Captioned Telephone













What are the top 3 communication strategies for deaf employees?



Email/Text
Writing
Video Relay Services(VRS)

Job Accommodations

		1 to 1	Small Group	Large Group
Video Relay Services(VRS) - Using Sign Language - Using Voice - Using Text	  	✓	✓	✓
Video Remote Interpreting (VRI)	 	✓	✓	✓
Instant Conversations		✓		
Apps	  	✓	✓	
Captioned Telephone		✓		
Interpreters		✓	✓	✓

Using Sign Language and Voice



Hearing Caller



Deaf Callers



Using Text



Deaf Caller



Communication Assistant

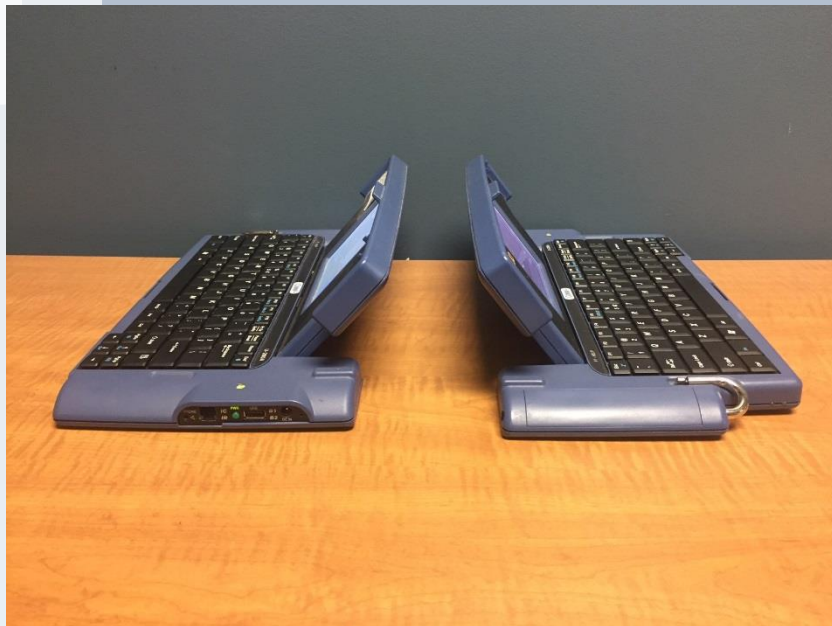


Hearing Caller


















Video Remote Interpreting (VRI) **JAN** Job Accommodation Network



Instant Conversations



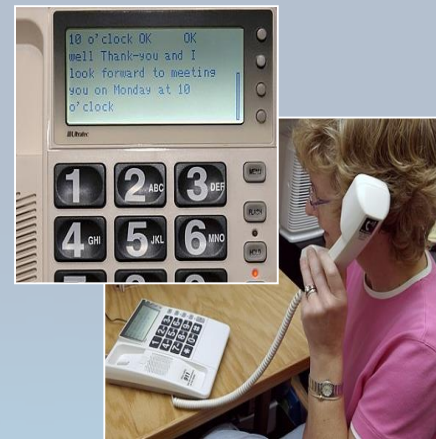
Apps

Automatic Speech Recognition (ASR)	Group Chat	Video Communication
<p>Built-in ASR Notes </p> <p>Google Voice </p> <p>MS Translator </p>	<p>WhatsApp(desktop) (android) (iOS)  </p>	<p>Facetime (iOS) </p> <p>Skype (desktop) (android) (iOS)  </p>
<p>Dragon (iOS) </p>	<p>Slack (desktop) (android) (iOS)  </p>	<p>Tango (android) (iOS)  </p>
<p>Ava (android) (iOS) </p>		<p>ZVRS, Sorenson, Purple, Convo (desktop) (android) (iOS)   </p>

Captioned Telephone



Web Captioned Telephone



Captioned Telephone

Additional lists related to deaf-hearing communication options:





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Program
Manager
VFO Group

Screen Reading and Magnification

- Most common assistive technology for computer users who are blind or have low vision
- Provides powerful text-to-speech for speaking information on the computer screen (JAWS)
- Provides a variety of visual enhancements for viewing information on the computer screen (ZoomText)
- Can be combined together for the most powerful text-to-speech and magnification (ZoomText Fusion)

Capabilities of a Visually Impaired Computer User

- Email and calendar
- Word processing
- Spreadsheets
- Internet browsing
- Presentations
- Most all tasks that other employees do!

ZoomText Fusion

- Live demonstration



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Wrap UP

- **Please share:**
 - What is your “take away” from today?
 - What assistive technologies will you start using after today?

- **Keep the conversation going:**
 - Lou Orslene@jan.wvu.edu
 - John John.Macko@rit.edu
 - Ryan RJones@VFOTGroup.com